



Peterborough Customer Newsletter



Week commencing 26 September 2022



- Find a Job Jobsite
- Working in critical sectors
- Job search ideas and tools
- Skills and online courses
- Redundancy advice

GUARANTEED JOB INTERVIEW

Ask your work coach to book your place

Tues 27 Sept	Avon
Job title	Sales Representative
A great opportunity to come along to meet the local Avon team and see if their work would be of interest to you. Ask you work coach for a full job description.	

Tues 27 Sept	Alpha Autism Care
Job title	Autism Childcare Practitioner / Positive Behaviour Support Worker
Hourly rate: £10.50-£12.50 depending on experience (Peterborough salary)	
Benefits: • Outstanding Rates of Pay as a Support Worker / Carer / Care Assistant • Flexible working - YOU are in full control of what hours you work • Be part of an elite team of Support Workers / HCAs / Carers • Comprehensive annual training • Regular supervision sessions • An excellent opportunity to develop a fulfilling career in health and social care. Ask you work coach for a full job description.	

Weds 28 Sept	JOB FAIR
Job title	Various
Exhibitors: • Affinity Trust – Carer / Support Worker • Avon – Sales Representative • Brotherhood Protection – Security / Steward • Little Miracles – Supporting children with disabilities • PSA Training – Electrical Vehicle Maintenance training • Barchester – Carer, Housekeeper & Kitchen Assistant • IPES • Work & Health Programme • Cross Keys Homes • LEAP • Steadfast Training Ask you work coach to book your place.	

Weds 28 Sept	Trespass
Job title	Sales Supervisor
We have an excellent opportunity for a Supervisor to join our team here at Trespass in Peterborough. Your main responsibilities will include: · Driving Sales and Profit · Customer Service · Merchandising · Stock Control · Able to assist Store Managers when required About you We are looking for candidate with skills and experience in the following areas: Ø Able to assist the Store Manager to set up the store to maximize business performance. Ø Help increase sales and reduce costs through well managed operation controls. Ø Must have strong commercial drive and proven experience in delivering sales in a demanding retail environment. Ø Have a 'Can Do' Attitude Ask you work coach for a full job description.	

Thurs 29 Sept	Avon
Job title	Sales Representative
A great opportunity to come along to meet the local Avon team and see if their work would be of interest to you. Ask you work coach for a full job description.	

Thurs 29 Sept	McDonald's
Job title	Crew Member
Join us and you'll become part of a crew, or a team, that works together to provide the best customer experience. If you've visited one of our restaurants before, you've probably got some idea of what's involved in working here. But you might not realise the variety and scope of the role. We want every McDonald's customer to have a brilliant experience, every time they visit. That means hot food in a clean and friendly restaurant. As a Crew Member, you'll make it happen, whether you're preparing food, serving on the till or being out in the dining areas looking after our customers' needs. Ask you work coach for a full job description.	

Thurs 29 Sept	Chris's Local Leaflet Delivery
Job title	Leaflet Distributor
Chris' Local Leaflet Distribution is a small family run company established in 2019 and run by husband and wife business partners Chris and Sonya. The role leaflet distributors. • Shift times are from 7am-1pm (usually distributing for up to 5.5 hours) • If living in Peterborough they are collected and dropped off at home. • National minimum wage is paid. • Must be reasonably fit as will walk on average 10 miles per shift. • Happy to work in all weathers • Smart appearance and a comfy pair of trainers needed	

- Positive, friendly attitude as will be amongst the general public
- Tasks are delivering leaflets through residential letterboxes
- Full training will be given, and bags provided

Ask you work coach for a full job description.

Fri 30 Sept	B.A.D Group
Job title	AO Delivery Driver
Ready to start your career as a delivery driver? BAD Group are recruiting delivery drivers. You will be delivering white goods for AO. This will be on a self-employed basis earning £10ph with the potential for bonuses (based on customer satisfaction surveys). BAD Group pay their employees weekly and no hidden charges to come out of your wages, like ban hire! You will work in teams of 2 Requirements: Age: 21+ due to insurance purposes 6 or less points on licence (must not od any alcohol/drug offences, MS90) Some weekend work availability No sexual convictions Career progression opportunities – Electrical engineer or Installer Ask you work coach for a full job description.	

Fri 30 Sept	Reed
Job title	Customer Service Specialist
Responding to inbound calls from a wide range of customers assisting them with their foreign currency requirements for their holiday or business trips. Their Customer Service team support both Customers and Branches with resolving their queries regarding their Travel Money orders. • Manage inbound calls and emails with excellent customer service and resolve the query in a timely manner	

- Provide excellent relationship management • Support branch / customer query investigations and resolution. • Ensure GDPR and financial regulation standards are adhered to.
- Identify customer needs, clarify information and handle enquiries effectively
- Provide great customer service to individuals with a calm and professional manner.
- Deliver on targets such as: compliance, customer satisfaction and call handling times.

Ask you work coach for a full job description.

SECTOR BASED WORK ACADEMY PROGRAMME

Ask your Work Coach to book your place

What is a SWAP?

- Pre-employment training
- Work experience placement
- Guaranteed job interview

**Next Course in
October speak to
your Work Coach**

Jobsmart SIA + CCTV

Employer

Mitie

Security (SIA) (Includes Stewarding & First Aid)

Who are these qualifications for?
These qualifications are designed for people who want to get into the security industry. The sorts of jobs that people go into having done these qualifications are: door supervisors, security officers, security guards, festival stewards and CCTV operators.

Entry Requirements
There is an initial assessment which all applicants are required to do at Jobsmart, those with an English level of Entry 3 or above will be accepted, there are written examinations as part of the course. All candidates must have photo ID such as provisional driving licence, passport or ID card. If a candidate has spent or unspent criminal convictions, a further check may have to be made on the Security Industry Authority website to check if the candidate is eligible.

What should I expect from the course?
The Security Industry Authority require that candidates on the course attend all the training, without exception. Candidates are expected to dress in dark trousers/skirt, light shirt and no hats, caps or hoodies.

Where could I progress to after completing these qualifications?
There are many opportunities for progression from these qualifications. Other licences that you can get include: Close Protection, Security Guarding and Cash & Valuables in Transit. There are many opportunities in and around Peterborough for security jobs. In addition, once candidates have their SIA licence, they can be used all over the UK.



3 October	Steadfast
Employer	Lidl

LEARN & PROSPER



Level 2 Certificate in Warehousing & Storage



UPON COMPLETION OF THE COURSE—A GUARANTEED INTERVIEW AT
LIDL on PETERBOROUGH GATEWAY



FACE TO FACE TRAINING AT 2 NORTH STREET, PETERBOROUGH

Duration: 5 days

Are you eligible?

- Aged 19+
- Unemployed and currently on benefits
- Not already completed a previous similar qualification

Please note certain geographic restrictions may apply

About the course

This course will supply you with all the knowledge you need to achieve a Level 2 Certificate in Warehousing and Storage Principles. There are five subjects covered. During the course the subjects covered will help you to understand:

- How to receive and store goods and materials
- How to process orders and dispatch goods
- How to deliver effective customer service
- Health, safety, security and legislation

Details of what will happen each day

9.30 to 2.30 each day .

We will deliver face to face training incorporating group and 1-2-1 support

To book a place or learn more about opportunities for full or part funded, high quality training for you or your staff, call

01775 513051 or email us at upskill@steadfasttraining.co.uk

01775 513051 - upskill@steadfasttraining.co.uk



3 October	Aspire 2 Work
Employer	Randstad




Aspire
Aspire 2 Work
Online
Education Support Programme



3 Week Online Course Content

- NCFE | CACHE Level 1 Award in Occupational Studies
- NCFE | CACHE Level 2 Certificate in Understanding Behaviours that Challenges
- NCFE | CACHE Level 2 Certificate in Understanding Safeguarding and Prevent
- NCFE | CACHE Level 2 Certificate in Understanding Mental Health First Aid and Mental Health Advocacy
- NCFE | CACHE Level 2 Certificate in Understanding Specific Learning Difficulties

You will be provided with a free Microsoft Teams and OneFile login to access our online delivery and assessments platforms. There will be 3 teaching and learning webinars a day, each lasting up to 1 hour in duration. This is structured to work around your personal commitments (e.g. school run). On completion of each webinar on Microsoft Teams, you will then complete your assessment using the online platform, OneFile. Aspire will provide clear support for accessing these platforms.

Career Progression

Achievement of the programme supports career pathways into the Education Sector:

- Teaching Assistant
- Playground / Midday / Lunch Supervisor
- Examinations Invigilator
- Cover Support Role
- Behaviour Support Role
- Learning Mentor
- Careers Advisor
- Office Administration
- Physical Education Assistant

Programme Intentions

- To support you with securing employment in the education sector.
- To develop your soft skills (e.g. confidence, teamwork, individual work).
- To enhance your industry workplace knowledge, skills and behaviours.
- To improve your individual transferrable skills, CV, interview strategies, application form completion and raising awareness of conducting effective job searches.

Course Requirements

- Laptop and Internet Access. Contact your work coach if you require support with a laptop for completion of the course.
- If you are 19-23 years old you must hold a full recognised Level 2 qualification or 5 GCSE's grade C+ or equivalent to be eligible.
- Committed to securing employment or achieving a positive destination.

Your Aspire Contact

Jamie Baguley

Jamie.baguley@aspireeducationacademy.co.uk

07707470845

Enhanced employment opportunities in the Education Sector will support your career pathway, forming a high-quality destination.



23 September	Jobsmart CSCS
Employer	Jark



Licensed to Drill

CSCS card course SWAP at Jobsmart

Stage 1

Completion of the one day IOSH Safety, Health and Environment for Construction Level 1 course (assessment through successful completion of a workbook and a paper-based test) on day 1



Preparation on day 2 for the online CSCS test in the afternoon



Take the test!

Stage 2

A 1-2-1 appointment with Jobsmart staff AS SOON AS THEIR IOSH CERTIFICATE ARRIVES AT JOBSMART.

Why?

You have to set up a CITB account to apply for a green labourer's card and you cannot do this until you have the IOSH certificate.

Stage 3

Completers shown a 'Day in the Life of...' video about working on a construction site



a presentation about opportunities through JARK recruitment

Stage 4

Guaranteed telephone interview at Jobsmart with the JARK recruiter



an invitation for a face to face interview at JARK.

HOT JOBS

[Ask your Work Coach for more information](#)

Employer	City College Peterborough
Job Title	Estates Manager
We are seeking an experienced Facilities Manager with a proven track record in Health and Safety who will be responsible for ensuring the colleges buildings and grounds are maintained in our six sites across the city. Leading and managing a team and contractors, the postholder will take pride in ensuring our buildings are maintained to a high standard and are safe environments for delivering education, social care and room hire. They will also be key in meeting our corporate targets through the management of the colleges coffee shop and driving income generation through the hire of vacant rooms and resources. 	

Employer	Crown Packaging
Job Title	Various
As the world leader in metal packaging technology, Crown designs and manufactures a wide range of innovative and sustainable metal packaging solutions on a global scale. Our customers are some of the world's largest and most-respected FMCG brands. In response to market growth, we are building our largest Plant yet and Peterborough will be its home. The Peterborough Plant will be part of our Bevcn EMEA Business. Crown Peterborough will benefit from state-of-the-art manufacturing technologies and modern practices to support high-speed and highly automated beverage can making. This is an exciting time in our business and joining Crown Peterborough offers you the opportunity to grow and develop your skills in an expanding industry. Crown was founded on valuing and promoting sustainability and this focus remains essential to our long-term future.	



Note – Adecco are the agency dealing with recruitment for Crown

Application

Apply Via website QR code

Employer

NHS

Job Title

Various

To explore the many careers that are available within the NHS, visit their website



Application

Apply Via website QR code

Employer

Las Iguanas

Job Title

Restaurant Openings

New Restaurant opening in the city centre.....

“At Las Iguanas, we’re passionate about great food & incredible people. That’s why we love cooking from scratch & our people have plenty of reasons to celebrate – from perks & promotions to a workplace that always feels like a carnival.”



Application

Apply Via website QR code

Employer

Enterprise Rent a Car

Job Title

Customer Assistance Representative

This is a full-time position working 42hrs per week Monday- Friday. The starting salary for this role is £21,308.00 increasing to £22,000.00 on completion of training.

- A full UK driving licence is preferred but not essential.
- Customer Service Experience
- No drug or alcohol related offence on your driving record within the last five years is permitted.
- Regardless of your socio-economic background or educational history, Enterprise will always look at how you perform against our competencies and will judge you on that alone.
- Please let us know about any accommodations you may need to participate in our recruitment process.



Application

Apply Via website QR code

Employer	CITB
Job Title	Assistant Product & Services Co-Ordinator
Applications are welcomed for the role of Assistant Product & Services Co-Ordinator to join a professional, dynamic, and customer focused Product Team within our Product Management structure. 	
Application	Apply Via website QR code

Employer	TSS
Job Title	Security Officer
Employment Type Permanent Location Peterborough Salary 10.00-13.00 Start Date ASAP 	
Application	Apply Via website QR code

Employer	Grove Social Care Ltd
Job Title	Cleaner
Cleaner required in Peterborough City Centre. Up to 16 hours per week, with flexibility on when these hours take place to suit the candidate. Cleaning 3 commercial properties and various small flats.	



Application

Apply Via website QR code

Employer

Tower Properties (Peterborough) Ltd

Job Title

Cleaner/Housekeeper

The company owner requires a cleaner for his private home, 25-30 hours, mornings. Must be discreet, reliable and have good references.



Application

Apply Via website QR code

Employer

Peterborough College

Job Title

Cleaner

Salary Point 11 - £18,327 per annum (£7,429 Actual)

Hours 15 hours per week, all year round to be worked flexibly

Contract Temporary – Maternity Cover

Location Peterborough College

Closing Date 30th September 2022

We are recruiting for a Cleaner to join our dedicated Estates team at Peterborough College.

This is a varied role where you will ensure that the college always maintains the highest standard of cleaning and hygiene.

You may be asked to clean not only classrooms, but toilets, communal areas, refectory and specialist vocational areas such as laboratories, nursery, salons, kitchens.

Applicants should have excellent customer care skills and the ability to work individually or as a team member to strict deadlines.

Application

For the full job description, person specification and information on how to apply for this job please email hr@ieg.ac.uk

OTHER OPPORTUNITIES



Intensive ESOL for Employment Peterborough

Do you need help improving your English?

All appointments are face-to-face,
supporting you with:

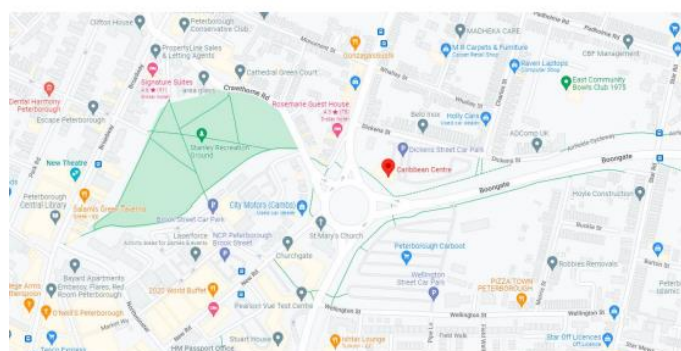
- Improving your English skills
- Speaking, listening, writing and reading
- ESOL learning platforms
- Job search techniques
- Understanding job adverts
- Using email and social media
- CV, cover letter and application writing
- Interviews

To be referred to the Intensive ESOL for Employment provision please discuss with your Work Coach.



Intensive ESOL for Employment Peterborough

Where to find the course



**Caribbean Centre, Millennium Building,
Dickens St, Peterborough, PE1 5GD**

To be referred to the Intensive ESOL for Employment provision please discuss with your Work Coach.

Mental health, wellbeing and health and social care

Our fully-funded courses enable you to pursue an area of interest to you, support friends, family and/or colleagues or give you a foundation for a career in health and social care.

Ixion are proud to be able to offer two programmes of training available to anyone looking to up-skill their health and well being knowledge.

Programme one:

- Level 2 Award in Suicide Awareness
- Level 2 Certificate in Behaviour that Challenges
- Level 1 Award in Alcohol Awareness
- Level 1 Award in Mental Health Awareness

Programme two:

- Level 2 Certificate in Behaviour that Challenges
- Level 1 Award in Alcohol Awareness
- Level 1 Award in Mental Health
- Level 1 Award in Substance Misuse Awareness



These courses are delivered online with a tutor, and you will need access to computer, laptop, tablet or smartphone.

Eligibility

You must be 16+, unemployed and claiming benefits.

Contact

For further information please contact:
SSU@ixionholdings.com.

If you are interested in learning more about specific elements of these programmes, please enquire further.



Part of our
Skills Boost
course
programme

Peterborough and Cambridge

Fully Funded

